

Indicator Description	Indicator Reference	Current				Historic			Comments
		1 April 2009 30 Jun 2009	1 April 2010 30 Jun 2010	Direction of Travel	Annual Target 2010/11	Benchmark (where applicable)	2008/09	2009/10	
Number of households living in temporary accommodation	NI 156	8	7	☺	15	0	10	7	Remains the same as last quarter which is well within the government set target of 15
Processing of major planning applications determined within 13 weeks	NI 157(a)	100.00%	100.00%	☺	97%	100%	93.75%	100%	Static - has remained at 100% now for last 7 quarters
Processing of minor planning applications determined within 8 weeks	NI 157(b)	93.33%	100.00%	☺	93%	100%	90.41%	95.24%	All applications determined within 8 weeks, improvement from the last 2 quarters
Processing of other planning applications determined within 8 weeks	NI 157(c)	100.00%	88.10%	☹	96%	100%	97.83%	98.16%	5 applications determined out of time, 4 within 8-13 weeks and 1 within 13 weeks or more
New business registration rate (per 10,000 population)	NI 171	Annual	Annual	NA	4 more than WM rate	68.8	50.9	51.4	Annual indicator
% of small businesses in an area showing employment growth	NI 172	Annual	Annual	NA	2% points above WM rate	15.90%	15.90%	#	Annual indicator
Average time taken to relet local authority housing (days)	BV 212	29.10	18.54	☺	24 days	NA	27.46	NA	Performance has improved due mainly to the repairs and maintenance (R&M) supervisors and team prioritising work more effectively and finding more efficient ways of working. Additionally liaison between tenancy, R&M and Housing Options has improved which enables more discussion to prevent potential hold ups.
Business events per annum	EC 004	NA	Annual	NA	2	NA	NA	NA	In May 2010 the 'Redditch Business Expo' was held in Redditch
Number of vacant units in Town Centre	EC 016	NA	Annual	NA	TBC	NA	NA	NA	For this indicator the Town Centre is defined within the Borough of Redditch Local Plan No.3 and these boundaries should be used for any monitoring purposes. As part of PPS4: Planning for Sustainable Economic Growth monitoring planning policy will be carrying out town centre health checks to include the above indicator. This will be commenced this September and then monitored on an annual basis. Please note however Redditch Borough Council have no control of vacant units within the Kingfisher Centre.

**Key to Terms and Symbols**

Improving performance compared to same period last year	☺	Positive Trend	+ve	Place Survey	(P)
Worsening performance compared to same period last year	☹	Negative Trend	-ve	Recovery plan in place	(RP)
No change in performance compared to same period last year	☹☺	Data is provisional	*	Lower Super Output Area	LSOA
No data available for the period	#	To be confirmed	TBC	West Midlands	WM
Not applicable for this indicator/period	NA				